

# Do your clients need help to find and keep a suitable job?

**Refer them to CoAct Connect employment services.**



# Their career. Their future. Their way.

## Personalised support on the path to work and beyond.

If your clients are looking for help to find and keep a job and have a disability, injury or health condition, we can help.

### Our programs

We help people prepare for work and find sustainable employment through government-funded programs. There is no cost to access them.

- **Inclusive Employment Australia:** Help for people with disability, a treated illness, injury or health condition to find and succeed in work.
- **Workforce Australia:** Help for unemployed job seekers on government income support payments to move into work.
- **Workforce Australia – Transition to Work:** Help for young people aged 15-24 to move into work (including apprenticeships and traineeships) or education.

### Who can refer to us?

We accept referrals from treating doctors, allied health and community services, schools, NDIS providers and more. Parents, family members and carers of people living with disability, injury or illness, can also refer to us.

## Making a referral is easy

1

### Permission

If you think your client is eligible, talk to them about receiving our support. It's important you get their permission to refer them to us.

2

### Refer

Call 1800 226 228 to speak to our team, or complete the online referral form: [coact.org.au/refer](https://coact.org.au/refer).

3

### Discuss

Our team will get in touch to set up an initial telephone conversation with you to discuss your client's needs. If they're eligible, we'll reach out to your client, set up an appointment and get them started in the program.

4

### Support

Their employment support begins with CoAct Connect.











# About Inclusive Employment Australia

## What is Inclusive Employment Australia?

Inclusive Employment Australia is the Australian Government's specialist disability employment program. It aims to improve employment outcomes for people with disability through high-quality, effective employment services.

## A partnership for success

CoAct Connect and MCM partner to deliver Inclusive Employment Australia.

MCM knows your local community. They connect people to the right employers, training and community services.

CoAct Connect supports our network of partners so our clients always get the best service and results.

If you need to contact CoAct Connect please call 1800 226 228 or visit [coact.org.au](https://coact.org.au).

**Together, we help people succeed at work and reach their full potential.**



## Support that sees the whole person, from a team who cares

Our team of disability specialists always puts our clients first. We provide personalised support that's designed around each person's strengths, goals and needs.

We take the time to understand our clients, to create a tailored plan that works for them. This plan is flexible and changes as their goals and needs do.

Our clients have choice and control throughout their journey, and we stay with them as long as needed.

We have a strengths-based approach to building client capacity and work-readiness. We match them to the right supports, training and employment opportunities. This is what sets us apart from our competitors.

**Our teams have helped over 50,000 people with disability employment since 2018.**



## Tailored support at every step

Whether it's finding an enjoyable job or building a lasting career, we're there for our clients to help them:

- understand and plan their job or career goals
- build confidence and skills
- learn about and meet local employers
- connect to supports like allied health and community services
- craft resumes and cover letters that stand out
- find and apply for suitable jobs or training
- prepare for job interviews
- access practical support like assistance with transport or work uniforms
- use Campus to access online tools and learning, track progress and stay updated
- find out what funding they're eligible for, including workplace modifications and assistive technology.

## Comprehensive in-work support

Once in work, we help clients settle in and support them and their employer for the first year and beyond, if needed. This consistent, structured guidance helps ensure clients stay in their role and that it continues to suit their career goals and personal needs.

We want to see our clients succeed, so our ongoing support includes:

- job-readiness preparation before they start work, including learning about their new role and workplace requirements
- on-the-job training as needed
- liaising with their employer when needed
- help with accessing funding for and coordinating workplace modifications, assistive technology and support services such as Auslan interpreting.
- working with appropriate health and community services to help keep them in work.

We also work closely with employers so they are equipped and confident to support a diverse and inclusive workforce.

## Assistance for those already in work

CoAct Connect also provides timely, tailored support to people who are already employed but struggling to fulfil their job role due to their disability, illness or injury.

Eligible people and their employers can access:

- face-to-face support
- a full workplace assessment to understand what supports are needed
- advice about redesigning a job, for example changing or swapping tasks, workplace changes or special equipment
- referrals to health support services, such as physiotherapy, occupational therapy, pain management or counselling.

**For more information or to make an enquiry about Inclusive Employment Australia Ongoing Support (Work Assist), visit: [coact.org.au/refer](https://coact.org.au/refer).**



## Disability specialists who understand

We've supported people from all walks of life and know everyone's different. At each stage of the client journey, our disability employment specialists are ready to help. Many have lived experience.

This means our clients always get support that fits where they're at, from an expert who understands.

Our clients never have to keep explaining their story to us, because we listen and genuinely care.





## Who is eligible for Inclusive Employment Australia?

Inclusive Employment Australia is open to a wide range of people with disability, injury or health conditions, including mental health conditions. This includes those with a limited work capacity and people not receiving Centrelink income support payments.

### People are generally eligible for Inclusive Employment Australia if they:

- **Have a disability, injury, or health condition** – confirmed in a current Employment Services Assessment (ESAt).
- **Can work less than 30 hours per week** – now and in the future, even with support.
- **Live in Australia** – as a citizen, permanent resident, or eligible visa holder.
- **Are the right age** – at least 14 and younger than Age Pension age, and of legal working age in their state or territory.
- **Are not studying full-time** – unless Services Australia approved it at the time of referral.
- **Have Inclusive Employment Australia recommended** – in a current and valid ESAt.
- **Are not already working above their employment benchmark** – based on usual weekly hours.

### Inclusive Employment Australia is also open to eligible people who are:

- needing help to keep a job (Ongoing Support (Work Assist) participants)
- an NDIS participant
- an early school leaver
- a Disability Support Pension (DSP) recipient
- a Special Class Client
- preparing to leave prison.

To learn more about eligibility, call 1800 226 228 to speak with our team.



**Know someone who could benefit from our disability employment service, Inclusive Employment Australia?**

**Refer them to us today.**



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**Get in touch**  
**1800 343 287**

**[coact.org.au/mcm](https://coact.org.au/mcm)**