

Expression of Interest – Lived Experience Advisors

We have exciting opportunities for a Lived Experience Advisor within the Policy, Advocacy and Government Relations Team (PAGLE).

At MCM our Lived Experience Advisors work to embed lived and living experience into every part of MCM group. Our advisors also work to share their stories at conferences, through media, and in meetings with politicians. They also share opinions on internal and external policy and help design programs or housing initiatives. The advisors all have an experience of homelessness as young people and work with MCMs PAGLE team to help change the system at a state and federal level. How we define lived experience work is with the help of our advisors;

“As a lived experience advocate within the homelessness sector, I draw on my own experience in effort to improve outcomes and services for other people experiencing housing instability or homelessness” Shaini

“To improve the sector, to improve the services” Roy

This role works to:

- Embed the voice of young people with lived experience of interacting with the systems of MCM group (homelessness, family violence, mental health, disability) into policy and advocacy to effect meaningful change.
- Participate in lived experience practice, including providing insight to support the development of new programs and improving existing ones, involvement in research projects and advocacy work (panels, conferences or at meetings).
- Informing communications and broader internal functions, to guide MCM Group approaches.

This role reports to the Lived Experience Team Coordinator.

The role will be a maximum term part-time position for 7.6 hours per week, for 12 months paying above award rate. (Possible extension to 24-month term, subject to funding).

The working day is Monday (one day per week)

What we are looking for / Do you fit this criteria:

- Previous lived experience of homelessness
- A previous or current MCM group service user i.e. homelessness, family violence, mental health, disability case management and/or housing service(s)
- Someone not currently employed by the MCM Group.
- Be available to attend work in person on Monday's.

Lived Experience Readiness

Applicants will bring lived experience relevant to this role and be at a stage in their recovery journey where they can safely and sustainably draw on those experiences in a professional capacity. This means applicants are not currently experiencing an acute period of crisis, and have sufficient wellbeing, stability and support to undertake the responsibilities of the role.

Recruitment and your privacy. Please note that if you have been an MCM service user previously, information in relation to your time with MCM will not be accessed/used to assess your suitability for the role. This role requires the completion of pre-employment checks; however, an adverse police-check outcome will not necessarily preclude an individual from becoming an employee, and any related discussions about this will be kept confidential. For information about how MCM manages personal information please see <https://www.mcm.org.au/your-privacy>

For further information about the role (or for help with applying), please contact:

Sarah Hocking LEEP Team Coordinator

ph: 0426 277 687 shocking@mcm.org.au (working days: Monday, Tuesday and Thursday)

Applications close: 6th September 2026

Applications will be reviewed as they are submitted.

How do I apply? Please submit your resume and the **Expression of Interest Form** to Team Coordinator Sarah Hocking shocking@mcm.org.au

Please find position description attached for your reference.

Expression of Interest Form:

Name	
Phone	
Email	
Provide a summary of what interests you about the role	
Please address the key selection criteria (One to two sentence responses are ideal for criteria 1 to 7. Two page maximum for EOI Form).	
1. A young person with lived experience of interacting with systems (e.g. homelessness, family violence, mental health, disability) who has	

sought support from MCM services and programs across Victoria (currently or recently/up to 18 months ago).	
2. Ability to advise, support and collaborate with teams across the MCM Group, based on your experiences of connecting with service systems, to improve outcomes for people.	
3. An understanding of some of the key issues affecting people with multiple and complex support needs including homelessness, mental illness, alcohol and other drug use, health and safety, social exclusion, and community connection.	
4. Willingness to identify or be identified by others as a professional with lived experience.	
5. Willingness to share and draw on lived experience purposefully in the role to instil confidence and hope in others with lived experience.	
6. Willingness to undergo developmental supervision to support your role and professional progression.	
7. Computer literacy or skills that enable you to use Outlook email, Microsoft Teams and Word.	
8. I am willing to undergo safety screening checks, including a National & International Police Check, Working with Children's Check, and Right to Work in Australia.	Yes / No
References Please provide contact details for 2 referees (e.g. a previous supervisor, a case worker, a family friend).	

Referee 1 Name:	Phone: Email: How do you know them?
Referee 2 Name:	Phone: Email: How do you know them?